

Removing activities from devices

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Un-dispatch from selected devices

To remove activities from selected devices (instead of removing from all devices), undispatch the activity from the selected devices. See Un-dispatching activities from a device for more info.

Remove from all devices

To remove an activity from all devices and prevent employees from logging any more time against it, navigate to the **Setup > Activities** screen within your web dashboard and perform either of the following actions:

a. Delete activity

Click to select each activity record you want to delete. Once selected, click the *Delete* button in the left-hand actions menu.

New		Activi	ties	Find			
Print		<u>#</u>	NAME	STATE .	QR		
Buy Cards		C1	Commercial Carpet	ON		Ð	EDIT
Select All		M1	Maintenance	ON		Ð	EDIT

b. Turn off activity

Click on the *State* switch for the activity record to toggle the visibility on or off.

New		Activities		Find	Find			
Print		#	NAME	STATE	↓ QR			
Buy Cards		C1	Commercial Carpet			Ð	EDIT	
Select All	*				RONE	6		
Delete		M1	Maintenance	ON		R	EDIT	

Note: If you find that activities are still showing on devices even after you've tried all above options, check that the device has an internet connection and has fully synced. If it has synced but is still showing the incorrect activities, try performing a sync reset on the TimeDock hardware or sync reset on the mobile app.

See also

- Activities
- Dispatching activities to devices